

The Salvation Army Crestmont College

30840 Hawthorne Boulevard
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California 90275



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March 29, 2001

Mr. Robert Ordway
Print Finishing Solutions
1420 N. Glassell Street
Orange, CA 92867-3612

Re: Purchase of Electric Paper Cutter

Dear Mr. Ordway:

I just wanted to take a moment to comment on the service our company received from Mr. Mike Turner, Account Manager.

Mr. Turner demonstrated an excellent commitment to helping us obtain the right machine for our company. We found him to be reliable and efficient and he worked so well with meeting our needs and deadline.

We compliment you on having such a key player in your company. We hope the opportunity will arise in the future to do business with you.

Thank you.

Sincerely,

Major Donna Jackson
Curriculum Coordinator

DJ:yv

pc: Mr. Mike Turner