



THE JOHN STOKES COMPANY

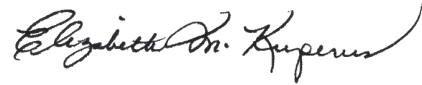
Thursday, September 21, 2000

Print Finishing Solutions
1420 North Glassell Street
Orange, CA 92867
Attention: Jennifer

Dear Jennifer,

Please find enclosed, a check to pay for the paper cutter and spare blades we discussed today in our phone conversation. Thank you so much for your help in this matter. We didn't exactly know what product we needed to finish this project, you helped tremendously. We, at The John Stokes Company, appreciate your level of professionalism and courtesy. Thank you once again. You have earned a loyal customer.

Sincerely,



Elizabeth M. Kuperus
Marketing and Promotions

Enclosure
EMK/emk